

TO WHOMSOEVER IT MAY CONCERN

We are pleased to provide this testimonial for Jyoti Travels, our trusted travel agent who facilitated an exceptional travel experience for our Axis Bank delegates. Their commitment to excellence and outstanding service truly impressed us.

In a remarkably short span of just one month, Jyoti Travels efficiently managed to book over 3000 flight tickets to and from Goa. Their swift and accurate ticketing service ensured a seamless travel arrangement for our delegates, eliminating any unnecessary hassle or stress.

One aspect that truly sets Jyoti Travels apart is the exceptional availability and support provided by their staff. They were accessible around the clock, catering to our every need, whether it was web check-in assistance or any other airport-related support. This level of commitment and dedication to customer satisfaction is commendable.

Moreover, Jyoti Travels offered the lowest cancellation fares, which provided us with peace of mind and flexibility in case of any unforeseen circumstances. Their competitive pricing and flexible policies demonstrate their commitment to ensuring customer satisfaction and convenience.

In addition to their impressive services, Jyoti Travels went above and beyond by offering us a special corporate fare package. This package not only included the flight tickets but also encompassed complementary meals and seat selection. This attention to detail and consideration for our delegates' comfort and preferences was truly remarkable.

Overall, We highly recommend Jyoti Travels for their exemplary services and unwavering dedication to customer satisfaction. Their efficiency, availability, competitive fares, and value-added offerings make them an outstanding travel agent. We are immensely grateful for their assistance in making our travel arrangements smooth, and we look forward to continuing our partnership with Jyoti Travels for future travel needs.

Sincerely,

Ganesh Sawant
Sr. Administration Manager
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